



SIKDER CARE INTERNATIONAL LTD.

# Company Profile

Sikder care international Ltd



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# Sikder care International Limited

## ABOUT SCIL

Due to the prevailing social situation in the country, theft, robbery, robbery, extortion and other unpleasant activities are being organized frequently. In order to prevent all these activities, we have been able to create a reliable company run by Ex-Army men and a sound Board of Directors named Sikdar Care International Ltd. We are always ready to provide all kinds of security services and security and maintenance of vehicles in cities-ports, villages-towns, regardless of caste, creed and caste.

## SCIL- MISSION & VISION

### Our Mission

Helping them be more productive and profitable by providing the right people in the right location and securing their vehicles and goods. We are committed to work and time. We want to give proper service by working according to hard work and dedication.

### Our Vision

We are committed to making constant improvements to the services we offer to our customers. Our goal is to gain the confidence of our customers by offering the best security guard services in all Bangladesh.

#### Integrity

We can always be trusted to do the right thing.

#### Customer focus

We have close, open relationships with our customers that generate trust and we work in partnership for the mutual benefit of our organizations.

#### Best People

We always take care to employ the best people, develop their competence, provide opportunities and inspire them to live our values.

#### Performance

We challenge ourselves to improve performance year-on-year and to create long-term sustainability.

#### Team Work & Collaboration

We collaborate for the benefit of G4S as a whole.

#### EXPERTISE

We develop and demonstrate our expertise through our innovative and leading-edge approach to creating and delivering the right solution.



# Securing Your Business



## Sikder care International Limited

### SIKDER CARE INTERNATIONAL LIMITED

SCIL is positioned as the Leading Professionally managed Security Service Provider that offers a wide range of Security Services. Strong workforces of well-trained security personnel render services round the clock towards the common objective of protecting assets, property and life.

SCIL is unique position in the industry is the reflection of its responsive attitude and high standards of services, which are based on its strong and fundamental pillars of:

- **Extremely** stringent process of Selection in accordance with the Company policy.
- **Regular and exhaustive** Training complementing our Standard.
- **BPS places great importance** on the quality of Supervision, operate ng round the clock.
- **Emergency response is ensured** by state of the art 24-hour **Room operating 24x7 control hours basis**

**SCIL provides smartly uniformed, highly trained** and well-supervised guards for security and safety of assets, personnel and property. **Guarding** Services are carried out by ways of provision of guards for static posts and mobile / Night patrolling for all types of premises.

**Further, each branch has a full-fledged training school where** all our employees undergo extensive training as per standard BPS norms.

**SCIL guards carry out the following functions at individual premises:** Gate/ Entrance Control, Reception, Patrols, Response Functions, Executive/Personal Security Services, Escort Services. **The wide ranges of services provided by BPS Secure Solutions** are as follows:

#### SIKDER CARE INTERNATIONAL LTD

- **Static Guarding**
- **Executive Protection**
- **Mobile Patrol**
- **Event Security**
- **Investigation**
- **Night Patrolling**
- **Aviation Security**

Securing Your Business



SCIL firmly believes that the main criteria in providing quality security services are:

- Selection
- Training
- Supervision
- Post & Site Instructions,
- Corporate Response, and
- Client Feedback

### **TRAINING**

SCIL Policy mandates before any deployment that all BPS employees undertake a comprehensive Training Course which also fulfills the requirement as per the PSARA Act in the country.

In addition to lessons on basic guarding skills they are taught the rudiments of First Aid, firefighting and Self Defense. The training process is ongoing and progressive throughout the Em-polyenes' career to refresh and further develop their knowledge.

The main topics covered:

1. Basic Training
2. Refresher Training
3. Continuous Educational and Skill Development Programs
4. Management Development Programs
5. On the Job Training at client premises

## Sikder care International Limited

Our training courses are designed after having in-depth discussions with the client and assessing the training needs of the staff. The aim of these courses is to enhance the security skills of the security personnel and develop management skills in the supervisory and management staff.

### SUPERVISION

In order to provide quality service, we give a lot of importance to in depth and active on-the-ground supervision. In this regard, a strong Operations team comprising of Managers, Security Officers and Patrolling Supervisors, who are equipped with Radio Communications & Mobile Phones, carry out checks on all our assignments and guards on a 24x7 basis.

### POST & SITE INSTRUCTIONS

Before SCIL takes up any assignment, a team of Operations staff visit the site to analyze and understand the Security needs of client's premises. Based on the survey report a Security setup for the premises is designed. A detailed set of instructions including Charter of duties for Security personnel; client's expectations from security staff, emergency procedures and other relevant details are documented. This set of Post & Site Instructions are prepared in consultation with client.

### CLIENT RELATIONS

Acquiring, Winning, Retaining & Growing

At SCIL, customer care has always been a tradition. Understanding the client's needs, anticipating their requirements, checking on clients' comfort levels, using feedback constructively has preempted many a crisis situation, thus contributing to the company's growing satisfied customer base.

### CLIENT FEEDBACK

To further improve upon our services and meet the expectations of our clients, we seek continuous comments from our customers. We have a system whereby we get a regular Client

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## **Sikder care International Limited**

feedback that helps us not only for corrective actions, wherever required, but also to upgrade ourselves as regards our services.

**TSR Apparels Ltd.**

**RAFIA Apparels**

**Super Jeans Washing**

**Salcom Group**

**S.S International**

**K & S Fashion**

**Holistic Home Builders Ltd**

**Rajdhani Apparels**

**Reliance Pharmaceuticals Ltd**

**Uttara Eastern City**

**World Visa Associates**

**M.C.L Matri Group**

**N.J Apparels Ltd**

**Jahanara Clinics Privet Limited**

**Alpha Blue Apparels Ltd**

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# Sikder care International Limited

Our Amin Team



Our Accounts Team



Our IT Team



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## **SCIL: KEY DIFFERENTIATORS**

- **Single point of contact for all Security and Safety related services**
- **Extensive National Network allowing better market coverage with a single point of contact for Multi location clients.**
- **Offering various levels of security personnel including Guards, Lady Guards, Armed Guards, Supervisors, Inspectors, Marshals, Vigilance Officers and Security Officers**
- **Stringent recruitment procedures through background checks**
- **24-hour Control Rooms and Quick Response Team across the Jaipur.**
- **Intense supervision by patrolling teams to ensure effective supervision and quick response.**
- **Customized services to meet specific security requirements.**
- **Compliance with all mandatory, legal and statutory obligations.**

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